

# Brechin Health Centre

## GP and Staff News

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Hello,

Over the last couple of months we have continued to advertise for salaried GP's to work within the practice.

We are delighted to introduce Dr Andrew Thomson as a new GP based in the practice. He will combine working in the practice with his role as Joint Secretary of the Tayside Local Medical Committee.

Dr Thomson is very interested in paediatrics, palliative care and renal medicine. He is passionate about involving patients in their own care and in the wider planning and development of services and he looks forward to working with the practice Patient Participation Group. He is keen to support the development of robust and enhanced services within communities.

We are very grateful to the group of locum GP's who continue to provide regular sessions in Brechin to help us provide as much continuity of care as possible until such time as we have recruited to all the available positions.

The open access surgeries in the practice each morning continue to be well used. The physiotherapy service introduced as part of open access surgeries is also busy. From a staff perspective this service is running well and a patient survey will be undertaken over coming weeks to gather some of your feedback.

*Fiona Robertson*

*Practice Manager*



Dr Andrew Thomson

**THE PRACTICE WILL BE CLOSED ON:  
Monday 2nd May  
Monday 30th May**

**SHOULD YOU REQUIRE GP ASSISTANCE THAT CANNOT WAIT UNTIL THE PRACTICE REOPENS PLEASE CALL NHS24 ON 111.**

**Test Results**

**People often ask us about getting test results and we hope you find the following helpful.**

When a test is arranged or carried out by the practice you should be advised how long you should have to wait for results. For routine samples this is often around 4-5 working days, although some specific tests can take longer..

When you have tests in the hospital results normally go to the doctor/consultant who arranged these and they will advise how you should access results.

If you have been asked to call the practice to get your results please call after 1.30pm as the telephone lines are very busy in the mornings. The practice does not routinely call to advise patients of normal test results.

Please note that we do have a strict policy regarding confidentiality and data protection. In this respect we will only give out results to the person they relate to unless that person has given prior permission for their release or if they are not capable of understanding them.

# Patient Participation Group

Please help us to work as efficiently as we can:

1. Cancel appointments you don't need. Last month we lost 106 appointments due to patients not turning up.
2. We have access to much more support and equipment in the surgery and can see many more patients in a surgery consultation that we can with house visits. For that reason if you call requesting a house call reception staff will seek information from you to enable the GP to assess and prioritise your needs.
3. Only order repeat medicines that you need. Any unused/returned medicines have to be disposed of and cannot be reused. Please help us reduce medicines waste.

**If you have any suggestions for information you would like to see included in future newsletters please let us know!**

Brechin Health Centre Patient Participation Group are inviting people registered with Brechin Health Centre to drop in to their open day at Brechin Health Centre on Tuesday, 12th April from 2.00 until 7.00 pm.

The event aims to raise awareness of services available locally and to provide information and reassurance to the patients of Brechin Health Centre regarding the commitment to the ongoing provision and development of services within Brechin Health Centre.

A number of local organisations and professionals have been invited to set up a stall at the open day to provide information that patients may find useful in helping them understand how to access the most appropriate services for their health and wellbeing needs.

This will include information on a range of topics and organisations, such as physiotherapy, pharmacy, Alzheimer's Scotland, Angus Carers, Voluntary Action Angus, options for staying active, The Dalhousie Centre and Angus Independent Advocacy. Information will also be available on the services available to help people manage their long-term conditions and integrated health and social care services.

Brechin Health Centre Patient Participation Group invites anyone who is interested to come along to find out about our local health services. Those attending the event will be invited to complete a questionnaire to share their views on current services delivered by the practice, including areas you believe could be improved, areas where things are working well and thoughts on provision for the future.

Joy Mowatt, PPG Member

## Brechin Health Centre Open Day

**Tuesday 12<sup>th</sup> April**

**2-7pm**



**Brechin Patient Participation Group would like to invite you to drop in to an information event within the practice to find out more about services available in and through the practice**